Navigation Services:
Real-Time Expert Support for CNO Missions

MANTECH's ACTP Navigation Services is a personalized service designed to cater to our clients' unique Computer Network Operations (CNO) programming needs through specialized, real-time assistance across a wide spectrum. This new approach offers in-class access to MANTECH's subject matter experts (SMEs) to answer complex questions, on-the-job embedded support within customer environments, and a 24/7/365 call and chat center for real-time consultation on critical software development needs like reverse engineering and vulnerability research. This comprehensive strategy is designed to enhance the student experience, solidify ACTP's leadership in training, and extend expert support beyond the classroom.

Three Pillars of Concierge Support

Our Navigation Services program acts as a specialized, concierge-like support system, providing 24/7/365 CNO consultation to elevate your clients' mission-critical needs. Our dedicated team of MANTECH Subject Matter Experts (SMEs) ensures customers receive accurate and timely responses, strengthening their knowledge base in an ever-changing cyber landscape. We prioritize the confidentiality of all shared information and offer three core services to meet our customers' requirements:

1 In-Class SME Support

Students gain direct, real-time access to MANTECH SMEs during training to answer complex questions and facilitate deeper, proof-of-concept knowledge. This results in a superior student experience and solidifies ACTP's position as the training frontrunner.

2 Embedded On-the-Job Support

We extend our training beyond the classroom with ongoing, integrated CNO support within your operational environment. SMEs are selected based on specific technical requirements and mission needs, providing focused assistance where it matters most.

3 24/7/365 Call Center Consultation

This industry-leading program provides customers with real-time, mission-critical CNO software development consultation. Our SMEs focus specifically on advanced topics such as reverse engineering and vulnerability research and exploitation, ensuring expert assistance is always available.

Key Mission Benefits

Exclusive, Direct Access: In the rapidly changing cyber landscape, our service provides a direct, exclusive line of communication to highly experienced SMEs for U.S. Government personnel. This saves critical time and effort when navigating complex technical challenges at work.

Expert Insider Knowledge: Our MANTECH Subject Matter Experts are at the forefront of the ever-changing cyber domain. They provide the latest insights and advice, helping your team effectively navigate real-world CNO solutions because they are performing this complex work daily.